

CHUCK e. FOCUS

Week 21 – June 1, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Doylestown, PA #762	\$8,111	\$14,187	74.9%
2. Bradenton, FL #720	\$25,142	\$42,811	70.3%
3. Las Vegas SE, NV #311	\$16,926	\$27,382	61.8%
4. Las Vegas, NV #315	\$31,395	\$50,117	59.6%
5. Henderson, NV #314	\$17,339	\$27,232	57.1%
6. Clearwater, FL #436	\$23,439	\$35,942	53.3%
7. Boca Raton, FL #682	\$22,033	\$33,266	51.0%
8. Stockton, CA #631	\$20,980	\$31,512	50.2%
9. Orlando, FL #718	\$26,111	\$37,623	44.1%
10. North Miami, FL #435	\$36,650	\$52,099	42.2%



RUBY PIN earner



Susan Jensen's district has done it again, ready to pin their next Ruby Pin earner! Being with Chuck E. for only 1 ½ years, Nylab Noori has soared above expectations with her Birthday Parties! Her persistence at making A&B moments with her guests and Birthday Stars is just one of the secrets she holds to her success. Nylab has grown to become the team2 star she has worked so hard to be I'm so proud of her work ethic and passion to make our Herndon team the best it can be! Thank you so much Nylab for your hard work, keep it up!

~ Nylab was amazing! I came almost an hour early and not only was my table ready, she greeted me at the door and made sure my daughter and guests were very well taken care of. I worked at CEC for almost 7 years as a Manager and Nylab not only met my high expectations, she exceeded them. Thank you for making my daughters second birthday special! We will be back! ~

Team²

Congratulations to our newest TEAM2's in Jon Fiorentine's District!



~543 King of Prussia, PA ~
~ 538 Downingtown, PA ~



a&b moments...

I just wanted to tell you what a wonderful experience my son had this morning during your Sensory Sensitive Sunday. Even though he never left the broken monster truck ride, he was able to stay the entire time and didn't have any panic attacks to where I would normally have to hold him or leave. The Manager on duty was very friendly and went around to introduce himself to each family. Hopefully next time my son will feel more comfortable and will be able to explore the play area more. Looking forward to returning next month!

Southeast Region
Pineville, NC #064
RVP Bill Eich
DM Hashem Saadat
GM David Goudreau

I just wanted to let you know that we will be back again for our older daughter's birthday party very soon. This will be our second birthday party at this location, as we had our younger daughter's birthday there back in April. We wanted to share with you how impressed we were by the organization of your party planning crew! I appreciated the calls ahead of time to make sure all plans were in place. There were two different ladies that helped me at CEC, they were happy to answer all questions and provide recommendations. On the day of the party, everything was easy and the kids had a blast. I had dropped off table decorations the day before, and everything was in place when we arrived. Our party hostess, Andrea, was great; in addition, the staff was friendly and helpful. The biggest surprise was the food! We ordered sandwich platters and sampler platters for the adults, and they were very tasty! Since we had such a great experience with our first party, we are headed back for the second. We appreciated the staff at this Chuck E. Cheese location!

Western Region
Rogers, AR #669
RVP Jim Brawley
DM Todd Bell
GM Emily Hyslip

I just wanted to tell you how helpful two of your Cast Members were this week. I took a couple of my campers to Chuck E. Cheese, and they were all so friendly and kind to my group. They were incredibly patient while the young campers chose their prizes, even offering to get the specific color of the item that the camper requested. They explained to each girl which prizes/combinations of prizes they could get according to their ticket amounts. Thank you so much everyone for making our trip such a pleasant experience!

Northeast Region
Baltimore, MD #412
RVP Chris Kelly
DM Mike Svoboda
GM Alonzo Brewer

anniversaries

20+ YEARS

25 YEARS
David Vincelette
DT Mgr, Western Region

25 YEARS
Sandra Corral
GM ~ #442 Placentia

25 YEARS
Kiesha Proctor
Asst. Mgr ~ #949 Redbird

20 YEARS
Jose Ramirez
DT Mgr, Western Region

15 YEARS
Brian Jamelske ~ 526

10 YEARS
Derren Letulle ~ 578
Nona Bonds ~ 716

5 YEARS
Brianna Edwards ~ 068
Don Seaman ~ 547
Chris Leuty ~ Sr. Director
Enterprise Systems

sales contest

Congratulations to everyone on their amazing efforts in the XL Pizza Sales Contest! This contest came down to the last minute as results were being calculated.

Winning Restaurants per District ~ Chuck E. Swag is on its way!

Cindy Light

1. Torrance, CA #358

Arshad Khan

1. Bell, CA #446

Wayne Casey

1. Sacramento, CA #410

Patricia Cedillo

1. Murrietta, CA #414

Tim Kerum

1. Costa Mesa, CA #421

John Chudzinski

1. Grand Junction, CO #708

Steve Charlebois

1. Glendale, CA #634

Frank Cassar

1. N. Edmonton, AB #835

Tony Reynolds

1. Tacoma, WA #626

Todd Bell

1. St. Louis South, MO #855

Louis Deignan

1. East El Paso, TX #852

Adam Shafran

1. Gilroy, CA #373

Denny Lynch

1. Olathe, KS #665

Chad Estrada

1. Grand Rapids, MI #828

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Boardman, OH #552

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Altoona, PA #449

Mike Svoboda

1. Bel Air, MD #502

Yuri Pena

1. Union, NJ #542

Angela Brewer

1. Peoria, IL #360

Troy Watring

1. Villa Park, IL #686

Ali Elali

1. Springfield, OH #938

Richard Balboni

1. Dartmouth, MA #751

Susan Jensen

1. Manassas, VA #118

Jon Fiorentine

1. Depiford, NJ #481

Dustin Gasper

1. Racine, WI #726

Alex Sergeychik

1. Sioux City, IA #656

Eric Bargas

1. Wichita Falls, TX #309

Nestor Rivera

1. Jacksonville, FL #062

Frank Ramirez

1. Houston Gulfgate, TX #591

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. McAllen, TX #588

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Covington, LA #610

Jim Hamblen

1. Chattanooga, TN #969

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. White Settlement, TX #090

Joe Risnear

1. Atlanta, GA #729

Michele Beavan

1. Ft. Wayne, IN #946

Maurice Chandler

1. Tuscaloosa, AL #803

Top Restaurants per Region ~ Manager Shirts will soon be on their way!

Southeast Region

1. White Settlement, TX #090

Northeast Region

1. Altoona, PA #449

Western Region

1. N. Edmonton, AB #835

Top Restaurant Company Wide ~ Your Restaurant Plaque is on its way!

1. White Settlement, TX
#090



Chuck E. Swag!

Chuck E. Swag!



RISK management

Scam Calls –

DO NOT HELP a Thief
steal from the Company!



CEC and PPP restaurants frequently receive random 'scam' calls asking for money. Most of these calls attempt to deceive you by impersonating officers of the company, law enforcement (such as the FBI), or other authority figures.

WHAT AM I SUPPOSED TO DO IF I RECEIVE SUCH A CALL?

- **HANG UP** and immediately call your supervisor
- **DO NOT** give them money, gift cards (or numbers), or any other thing of value.
- **DO NOT** provide them with any information.
- **ASK** the caller for his or her name and number and inform the caller that it is company protocol to check with your supervisor.
- **REPORT** any scam phone calls to Risk Management.

For more detailed information, please refer to the communications sent out regarding Scam Calls, and instructions on informing and training all of your employees.

If you have any further questions, please contact Risk Management at risk@cecentertainment.com



AYCP: OPERATION ROLLOUT!



All You Can Play has been on a steady roll, and it is about to go up to a very fast pace! As we gear up to roll out 198 restaurants in the next week, here are some of the latest happenings!

- 2.23 Semnox update was just released into 44 restaurants which includes some exciting new features such as collector cup upgrade option, kiosk reprint capability, and more! Stay tuned for when this update will be coming to you!
- Everyone please make sure that all **Full Service Kiosks and Registration Kiosks (if applicable)** are staying plugged in and on overnight. This will help make sure your AYCP install goes super smooth!

We hope you are as excited about this new rollout as we are! If you have any questions, please feel free to reach out to your Regional L&D Manager



FACILITIES

Reviewing invoices on your P&L and Verisae

- The External PO Number listed on your P&L is the work order number in Verisae

View Supplier Invoice

Supplier Invoice	Invoice Number	Status	Approved	Payment Status	Unpaid
Invoice Information Company: CEC Entertainment, Inc. Supplier: S.O.S. Maintenance Inc. Currency: USD Invoice Date: 03/05/2018 Total Invoice Amount: 1,096.00 Amount Due: 1,096.00 Other Charges: \$36.00 Terms and Taxes Payment Terms: Net 45 Discount Date: (empty) Due Date: 04/19/2018 Default Payment Type: ACH Tax Option: Enter Tax Due to Supplier Tax Amount: 49.00 Invoice Reference Information Ship To Address: (empty) On Hold: No Supplier Document Received: Yes Supplier Contract: (empty) Supplier Contract Amount: \$0.00					

SEARCH

Select search type using tabs, enter search criteria below and hit search

Work Order	Work Order
Work Order	Work Order

- Go to your dashboard and click your search tile. Plug in the work order number to pull it up for review.
- Once you have the work order open you can pull up the doc tab and view a PDF of the invoice.
- You can also pull this up on the workspace in Verisae and see the invoice and doc tab there.

All Work Orders

WORK ORDER SUMMARY

#2774315 LEAKING

Inventory	History	Links
File Name	File Size	Date Uploaded
CEC 0439 National City CA-PO 4774315.pdf	PDF	03/05/2018 09:53
CEC 0439 National City CA-PO 4774315.pdf	PDF	03/28/2018 13:31
CEC 0439 National City CA-PO 4774315.pdf	PDF	02/16/2018 09:40
CEC 0439 National City CA-PO 4774315.pdf	PDF	02/16/2018 10:58

- Contact your Facility Manager for additional details on the work completed.



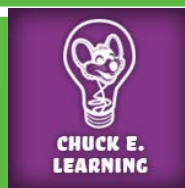
coming soon!



Coming soon – your newly updated Purchasing Order Guide – 2018!

Be on the lookout for a copy of this to be posted in the new Sharepoint Portal!

More details will soon be on the way!



SHAREPOINT FAQ/TIPS

As everyone gets more accustomed to the new Sharepoint Portal, we would like to put out some best practices and reminders to help you be the most informed with all the latest happenings!

- Set up Email Alerts!
 - This step is key to help remind everyone to check Sharepoint on a daily basis! Email alerts can be set up at any frequency of your choosing: daily, weekly, or even after every post!
- Sharepoint Passwords
 - If your BOH PC did not save the email password, there is an easy fix! Put in an SSP ticket and they will reset your password right away!

Note: GM's should only be accessing Sharepoint using the BOH PC under the restaurant email, NOT their CECentertainment email. This may cause the restaurant password to delete and have to be reset

Questions or concerns? Please contact learning@cecentertainment.com

CHUCK E. CHEESE'S



HOT JOBS

General Manager

560 ~ Mobile, AL	480 ~ Middletown, NJ
707 ~ Birmingham, AL	494 ~ Staten Island, NY
355 ~ Valencia, CA	526 ~ Syracuse, NY
367 ~ Ladera Heights, CA	386 ~ Goldsboro, NC
379 ~ Concord, CA	737 ~ Columbus, OH
414 ~ Murrieta, CA	970 ~ Memphis, TN
447 ~ La Mirada, CA	033 ~ Houston, TX
711 ~ Superior, CO	580 ~ Valley View, TX
687 ~ Riverpoint, IL	338 ~ Burlington, WA
794 ~ Maple Grove, MN	

Tech Manager

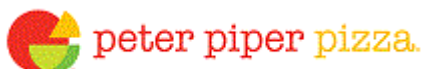
041 ~ Bakersfield, CA	341 ~ Kokomo, IN	967 ~ Columbia, SC
108 ~ Redwood City, CA	532 ~ Largo, MD	970 ~ Memphis, TN
321 ~ Newark, CA	770 ~ Frederick, MD	035 ~ Lewisville, TX
406 ~ Huntington Beach, CA	457 ~ Lowell, MA	416 ~ Arlington, TX
418 ~ Sun Valley, CA	753 ~ Leominster, MA	572 ~ Woodlands, TX
439 ~ National City, CA	499 ~ Hicksville, NY	928 ~ Midland, TX
467 ~ E. Hartford, CT	637 ~ Greensboro, NC	056 ~ Richmond, VA
073 ~ Matteson, IL		545 ~ Fredericksburg, VA

Regional Positions

New Unit Opener/Assistant Regional L&D Manager

Western Region

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Tower Plaza, AZ #1282
Casa Grande, AZ #1285

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions